



Serving local communities – reducing crime

The creation of a National Probation Service brings the biggest change in 30 years in probation's identity and – crucially – in the service's work. The Probation Service now has new statutory duties for

- public protection
- tough supervision of offenders in the community to reduce re-offending
- more work with the victims of violent and sexual crime

The reforms which created the National Probation Service for England and Wales on 1st April 2001, have emphasised as never before probation's role as a law enforcement agency – ensuring the proper punishment of offenders in the community and protecting the public.

Probation now has redefined aims and a new structure. At its centre, the National Probation Director Eithne Wallis and national directorate lead on policy and strategy. Lancashire is one of the 42 operational areas in this key statutory criminal justice service working in collaboration with the police, the courts, prosecution and prison services.

In Lancashire, as elsewhere, probation work continues to be local and is managed locally – working to both national and local objectives and responsive to the needs of local communities. In Lancashire service delivery and performance is the responsibility of county area Chief Officer John Crawforth and strategic direction is provided by the new 15-member Lancashire Probation Board led by Chairman Leslie Robinson.

The Home Secretary has set the National Probation Service some formidable targets to which Lancashire contributes. These are to achieve by 2004:

- 5% cut in re-conviction rate of offenders under probation supervision. When we succeed our communities nationwide will have been spared some 900,000 fewer crimes.
- 25% fewer offenders misusing drugs

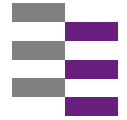
Probation reform is part of the Government's overall programme for modernising the Criminal Justice system and cutting crime.

“This is much more than just a change of name for probation. It is a time of expansion and opportunity.” says Lancashire Chief Probation Officer John Crawforth. “Working with our partners I'm determined we will meet the challenging targets the Government has set. The prize is safer, secure communities for the people of Lancashire.”

Probation's aims :

- protect the public
- reduce re-offending
- proper punishment of offenders
- rehabilitation of offenders
- increasing offenders' awareness for victims

Our organisation



NATIONAL PROBATION SERVICE
for England and Wales
Lancashire

The National Probation Service is made up of 42 operational areas forming a unified and modernised Service led by a national directorate. In Lancashire the area service is governed by the Lancashire Probation Board. The Board's role is to supervise the work of the service in Lancashire within the national framework. The Board must demonstrate to the national directorate and to the local community that it provides a service which deals effectively with offenders.

National Probation Service Director (leading the 42 Probation areas in England and Wales): Eithne Wallis



Lancashire Probation Board
Chairman *Leslie Robinson*

Board of 15 members
including Chief Officer

Lancashire area
Chief Officer
John Crawford



Support Services Directorate
Finance
Peter Dyer
Human Resources
Mary Whyham

Director of Operations Deputy Chief Officer - *Colin Dearden*



Teams deliver services which are consistent across Lancashire within five geographically-based 'service units'



Lancashire Probation Board

Decides on strategic direction, draws up corporate and annual business plans and ensures delivery of planned results against national targets and objectives. Board members account for the area service's performance to the National Director. The service is scrutinised by HM Inspectorate of Probation and local and district auditors. Board meetings are held in public at venues around the county to enable people in local communities to hear about the work the Probation Service does on their behalf and to raise any local issues and concerns.

The Board's main duties are to:

- employ staff
- provide efficient probation work
- oversee the area's £16 million annual budget
- ensure that offenders and the community understand the nature of probation's services.

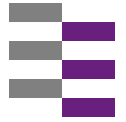
Board Members

appointed by the Home Secretary to be representative of the county are:

Carol Broad of Morecambe	Valerie Burke of South Ribble	Alan Caddick of Darwen	Sam Chapman of Chorley
Tony Fowles of Preston	Susan Hughes of Pendle	Ashok Khandelwal of Blackpool	Monica Lea of South Ribble
Anthony Nixon of Rossendale	Marie Riley of Lytham St Annes	Praful Upadhyay of Lancaster	

appointed by the Lord Chancellor's Department: **Judge Andrew Blake**

Probation in Lancashire



NATIONAL PROBATION SERVICE
for England and Wales
Lancashire

new targets

Lancashire is delivering to national probation objectives:

- rigorous enforcement of community punishment of offenders on orders and licences:
Target: at least 90% of offenders returned to court/custody in cases of failure to comply with their order or licence.
- rehabilitation of offenders through 'What Works' probation programmes proven to reduce re-offending.
Target: by April 2002 a total 325 Lancashire offenders to complete accredited programmes as part of a community sentence.
- promoting equality and diversity in the employment of staff and in service delivery.
Target: Increasing diversity of our workforce with at least 5.7% of minority ethnic origin by 2002 and equality for offenders in probation practice and service delivery.

new duties

Probation has important new statutory duties under the Criminal Justice and Court Services Act 2000:

- **public protection:** This means we now work in statutory partnership with the police jointly ensuring a multi-agency approach in assessing and managing the risk posed by all dangerous offenders released into the community. Publicly accountable multi-agency protection panels now assess and manage individual cases and provide appropriate information to the public. In Lancashire our service has considerable experience with the police in building this approach to public protection. In recent years both services in Lancashire initiated and developed joint strategic planning, bringing together the full range of agencies to share crucial information and agree how an offender will be supervised.
- **in the interests of victims:** We ask victims and their families if they want to be consulted about the release arrangements of sex offenders/violent offenders sentenced to 12 months or more. Victims or their families, if they want this, will be kept informed of the offender's release arrangements and details of any licence conditions restricting their movements.

What works to reduce re-offending

'What works' is a national approach to ensure that all probation practice is based on evidence of success in reducing reoffending. This means that Probation works with offenders on accredited programmes which use only methods proven to be successful.

Programmes are designed so that they target offenders to address specific aspects of their offending behaviour, for example drugs or drink-related crime. Each programme is subject to accreditation before being introduced nationally. In Lancashire we pioneered, as a Home Office pilot, the 'Think First' programme designed for prolific offenders. Offenders now attend this programme in four local centres in Lancashire.

How it works in Lancashire

- **Assessing which offenders are suitable:**
Assessment is essential. Success depends on ensuring that participants are matched to the programme that is right for them. Experienced probation staff assess offenders before preparing a pre-sentence report.
- **Working with offenders in groups:**
Our 'Think First' general offending programme and the specific programme 'Addressing Substance Related Offending' are run for groups of offenders.
- **Working with offenders individually :**
Programmes to engage offenders individually are planned soon. We will inform sentencers and partners when they are due to be introduced.
- **Ensuring offenders complete:**
In line with the national targets to reduce re-offending, in Lancashire we must ensure offenders' successful completions of programmes. We aim to:
 - provide the maximum of places on programmes
 - achieve the right match of offenders to programmes
 - motivate offenders so that they comply and complete
- **Ensuring high quality programmes:**
The Probation Inspectorate audits the quality of our programmes, ensuring that they are delivered to a consistent standard.
- **Developing accredited programmes:**
We will deliver new accredited community service and basic skills programmes within the next two years.

Probation in local communities throughout Lancashire



NATIONAL PROBATION SERVICE
for England and Wales
Lancashire

Enforcement, rehabilitation and public protection

- In the community in Lancashire, at any one time, we supervise approximately 4,100 offenders. This includes:
 - 2,010 subject to Community Rehabilitation Orders
 - 1,100 subject to Community Punishment Orders
 - 370 subject to Community Rehabilitation & Punishment Orders
 - 620 subject to licence after release from prison
- In partnership with prisons we contribute to supervising approximately 1,450 prisoners in custody and due for eventual release

Where to find us:

Probation staff are based in local communities throughout the county — in Probation Centres, in the Courts and in Lancashire's six prisons.

Our centres are:

Accrington	Telephone 01254 232516
Blackburn	Telephone 01254 265221
Blackpool	Telephone 01253 394031
The Callum Centre, Blackpool	
	Telephone 01254 752030
Burnley	Telephone 01282 425854
Chorley	Telephone 01257 260493
Fleetwood	Telephone 01253 874369
Leyland	Telephone 01772 621043
Lancaster	Telephone 01524 63537
Preston office & Magistrates Court Team	Telephone 01772 552700
Morecambe	Telephone 01524 416171
Nelson/Pendle	Telephone 01282 615155
Rawtenstall	Telephone 01706 217577
Skelmersdale	Telephone 01695 720248

Crown Court

Burnley	Telephone 01282 457443
Preston	Telephone 01772 832404/5

Probation Hostels/ Accommodation

Accommodation Office

	Telephone 01282 832299
Accrington	Telephone 01254 395997
Blackburn	Telephone 01254 59060



Probation Services in Prisons

HM Prison Garth	Telephone 01772 622722
HM Prison Kirkham	Telephone 01772 684343
HM Prison the Caste, Lancaster	Telephone 01524 385100
HM Prison Preston	Telephone 01772 257234
HM Prison Wymott	Telephone 01772 421461ext 483
HM Young Offenders Institution Lancaster Farms	Telephone 01524 848745

To find out more

For information on a specific aspect of our services, please contact Assistant Chief Officers listed on page 2.
For general inquiries, contact: John Crawforth, Chief Officer, National Probation Service Lancashire Area Headquarters
99-101 Garstang Road, Preston, Lancashire PR1 1LD.
Telephone 01772 201209 Fax 01772 884399